

THE QUALITY NEWS

"Collaboration, it turns out, is not a gift from the gods but a skill that requires effort and practice "

Douglas B. Reeves

Person Centered Planning & Thinking

At The Arc of Somerset County, we believe in and nurture Person Centered Thinking. We are fortunate that on the first day of Orientation, our employees are introduced to the fundamentals of Person Centered Thinking. We also have developed our own Person Centered Thinking training and have experienced PCP Coaches on staff. Our language as well as many of our techniques that we use everyday in meetings, IHP development and with our own personal lives now incorporates PCT tools. So, what do all these Person Centered terms mean? This month, we offer an overview:

Person Centered Values - a set of values that are firmly based in citizenship and inclusion, advocating that everyone has the right to exercise choice and control in directing their lives and support. This includes designing good support that will assist people to do this in a way that makes sense for the individual.

Person Centered Approaches - the way we approach and support people and families and each other as workers. The aim is to ensure that in all of our approaches we work hard to demonstrate person centred values and offer assistance in a way that enhances equal citizenship for people.

Person Centered Thinking - a range of useful questions (or tools) that form the basis of Person Centred Planning. They help to focus on the person, their gifts and skills, what is important to them and what makes good support for them.

Person Centered Planning - A continual process of listening to what is important to the person now and in the future with the support of family and friends and creating action or changes based upon this.

Person Centered Reviews - A process that can be used as a statutory review which looks at the person's life and supports, what is working and not working and what needs to change now and in the future to create outcomes that are right for the person.

Person Centered Tools - Ways that people can listen and learn about what really matters to people, and to create actions together to make sure these things become part of their lives.

Volume 4; Issue 6; December 2013



Therap Tips!

TMS—Training Management System

The Training Management System (TMS) has been designed to help providers monitor and manage staff training, and communicate information about classes, certification, and expiration to all the people involved. TMS provides each training User an area on the Dashboard displaying personal training information and notifications.

With TMS:

- Training Users can sign themselves up in their assigned Training Sessions.
- Users can view the list of Sessions they have been signed up for.
- They are also able to view their own results as soon as they are published.
- Training Users can download any notes related to their Training Sessions.
- Training Users can download copies of the Training Certificates
- TMS notifies Training Users of their overdue classes.
- Training Users can view their Training History any time they desire.
- Supervisors can track Certificates of trainees
- Supervisors can track Training Histories of the staff
- Do not delay in registering for your classes—TMS makes it so easy!

Therap is a tool—designed to help you do a better job! Let it work for you!

If you have a Therap tip email us @:
linai@thearcosomerset.org

We are currently using: Version: 2013.2.12 20131128-0456 on app13-1x

