



Achieve with us.

THE QUALITY NEWS

Individual commitment to a group effort - that is what makes a team work, a company work, a society work, a civilization work.

Vince Lombardi



Volume 2; Issue 9; March 2012

Person Centered Planning & Thinking

SUCCESS STORY TIME!!!

There is nothing better than sharing a success story with everyone! This story was written by one of our Residential Program Managers who used the Person Centered Tool, Good Day/Bad Day with an Individual she provides supports to.

The Manager sat down with the Individual and used the tool Good Day/Bad Day to see how, together, they could achieve more 'good days'. While using the tool, they discovered that the Individual wanted to be informed of upcoming events. They agreed that one way to keep the Individual more informed would be if the Manager emailed the Individual all of the monthly scheduled activities for the program. To provide additional follow-up, the Manager would send an additional email prior to the event taking place as an additional support tool. Together they reviewed what was listed on the program's recreation calendar so the Individual could review and check daily for any updates.

Financial planning also was an area that they discovered had issues that if fixed, would provide more good days. They discussed that typically, when the Individual receives their paycheck, they often prefer to cash and spend the paycheck earnings quickly. They discussed that the problem that this could create, is that once the paycheck earnings have been spent, the Individual often does not have enough pocket spending money until they receive their next paycheck which causes 'bad days'. They decided that they would create a check ledger with the idea that the Individual would hold onto their own receipts and the Manager would schedule times during the week where they would sit down together, review and track the receipts on the ledger and visually see how the earnings are being spent. Once they did this, the Individual was able to see: where & how quickly they were spending their funds; how important it is not to spend it all at once but to spread out the spending which allowed a new opportunity of being able to always have pocket money and the ability to check their cash balance at any given time. This was reassuring to the individual—which meant something important to them and in the end, resulted in more 'good days'.

The Individual also expressed that they do not like being picked up from work late. The Manager called the Individual's work supervisor and it was agreed that if the work supervisor anticipated that they were running late, they would call the individual to inform them. Communication is always key!

The changes were put into place which has increased the happiness of the individual. One of the wonderful things of using PCT is the ease of the applications...to achieve success all you need is paper, a pen, people who care and know the person well, thoughtful questions, excellent listening skills and a commitment to take action to make lives better.



3 Support Quality of Care & Support
3 Medication
3 Manage MA & Compliance

Therap Tips!

Medication Administration Record (MAR)

With the Medication Administration Record (MAR) module, users will be able to track when a medication has been administered to an Individual along with any comments. On the MAR, all 'scheduled' medications for the Individual appear on a monthly grid. Users can precisely schedule a medication by entering the frequency, starting from date and the schedule time into the Medication History Form. Medications can then be administered as per schedule and recorded during each shift. Monthly MAR reports can be generated and exported to PDF format. This includes information such as Medication Name, Administration Time, Administered By, and Comments among many other features!

Medication History and MAR's interface with the Industry Standard Drug Database from First DataBank, to make it easier for the user to access the medication information while administering! First DataBank provides some of the World's most comprehensive and trusted drug knowledge bases. This interface significantly enhances both Medication History and MAR modules by providing users with easy access to relevant drug information which includes Drug Image, Drug Identification, Dosage Information, Precautions, Side Effects and many more features! This will lead to better individual care, improved clinical decision making and will substantially lower the risk of medication errors!

If you would like to learn more about MAR's—Therap offers an online training: Click the link below to watch and learn more:

<http://www.therapservices.net/training/mars/>

Do you have a Therap tip or question? We want to hear from you! Email your tips or questions to: lisa@thearcosomerset.org

We are currently using:
Therap Version: 2012.0.2 20120219-0228 on app02-fx